

Providing operational support and value in medical affairs

Operational Excellence (OE) provides consulting services in the areas of governance, business processes, and change management. We believe in aligning technology and tools to processes and work thoughtfully to implement customized programs resulting in successful change management.

Our team members are experienced consultants in scientific communications and medical affairs who have assisted clients with establishing and evolving their operations. We have deep experience in partnering with clients to create frameworks and resources to support consistent, effective practices that are compliant with industry standards.



Keeping you at the forefront of industry best practices







		
GOVERNANCE & CUSTOM CONSULTING Operational policy and process evaluation Governance development Industry best practices	CHANGE MANAGEMENT & ADOPTION Program adoption Communication and training Evaluation and optimization	BUSINESS PROCESS RESOURCING Resource extenders (grants and publications) Compliance monitoring Metrics programs

Drawing on extensive experience, our expert consultants understand what it takes to ensure successful development, implementation, and innovation of medical affairs operations

Our experienced team will create a program that prepares stakeholders for the impending change and ensures they are empowered with tools for successful adoption

Stretched for resources or time? We provide dedicated, skilled professionals to help you manage operations, realize the most from your technology tools by keeping records up to date, and create real-time metrics reports

Our team of industry experienced consultants will help you address a range of operational challenges, enabling you to:

 Navigate governance waters	 Alleviate operational pain points	 Improve your technology implementation experience	 Ensure audit readiness	 Deliver value metrics	 Increase efficiencies
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